

# SCANNER CONNECTION AND SUBMISSION GUIDE



# ITERO

## Send your scan via Lab/Scanner Connection

### Connect NEOLab to your account

- Call iTero Support (800) 577-8767 to make the connection request.
- Provide them with our name and phone number; (800) 922-6365.
- The NEOLab connection number is 12426.

### Select NEOLab every time you send

- On the Treatment Information screen, under Case Type, select iRecord.
- Under **Ship To**, select New England Orthodontic Lab.

### After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impresion" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Itero MyAlignTech*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



## Export File and Upload to RX Wizard

Your files are always available for download in MyItero.

### Export .STL file(s)

- On a desktop, login to your MyItero account.
- In the search bar on the top left, search for your patient name.
- Locate the patient file and click on the entry.
- On the pop up menu, select "Download Scan".
- Choose the following settings:
  - Export Type: Open Shell
  - Data Format: Oriented in Occlusion
  - File Type: STL (no color)
- Click Download.
- Retrieve file from your download folder.

### Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impresion" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

# TRIOS

## Send your scan via Lab/Scanner Connection

### Connect NEOLab to your account

- Login to your 3Shape Communicate account.
- Click the "More" button, and select "Settings".
- Click "Connections", then "Labs", and then "Add".
- Type our email address (digital@neolab.com), and under results select our name: New England Orthodontic Lab
- Click Connect.
- We will need to verify the connection on our end, and should attend to this fairly quickly.

### Select NEOLab every time you send

- Once we verify the connection, "New England Orthodontic Lab" will be available to select when setting up a new patient to scan.

### After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impression" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Trios Communicate*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



## Export File and Upload to RX Wizard

Your files are always available for download in 3Shape.

### Export .STL file(s)

- On a computer, login to your Trios Communicate account.
- From the patient's page, search for your patient.
- Select Export > Scans.
- Choose the destination for your folder ; we recommend the desktop.
- Name your file and change the export type from DCM to STL.
- Click Save. Your file will be saved to your selected destination.

### Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impression" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

# MEDIT

## Send your scan via Lab/Scanner Connection

### Connect NEOLab to your account

- Login in at [www.meditlink.com](http://www.meditlink.com) with an administrator account.
- Go to **Partners** on the left hand menu.
- Search for NEOLab with our name, email address, [digital@neolab.com](mailto:digital@neolab.com), or our address: 3 Riverside Dr, Andover, MA 01810, USA
- Locate NEOLab, and click "Request Partnership".
- We will need to verify the connection on our end, and should attend to this fairly quickly.

### Select NEOLab every time you send

- Once we verify the connection, "New England Orthodontic Lab" will be available to select when setting up a new patient to scan.

### After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impresion" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Medit*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



## Export File and Upload to RX Wizard

Your files are always available for download in MeditLink.

### Export .STL file(s)

- On a computer, login to your MeditLink account.
- Navigate to the Work Box.
- Search for your patient and select the case.
- Select the Export button in the Work File list.
- Choose your save destination and file name. We recommend the desktop and patient name.
- Choose the following settings:
  - CAD Type: 3Shape
  - Mesh Format: STL
  - Image Format: JPG
  - Combine individual Mesh: Unchecked
- Click Export.

### Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impresion" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

# VOXEL AS200

## Send your scan via Lab/Scanner Connection

### Connect NEOLab to your account

- Login to your AS Connect account on your desktop.
- Select the "My Partner" tab on the left hand side of the screen.
- Search for "NEOLab" in the search field, and click "request partnership"
- We will need to accept the request on our side, and should attend to this fairly quickly.

### Select NEOLab every time you send

- Once we accept the partnership request, "New England Orthodontic Lab" will be available to select in the Laboratory field.

### After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impression" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Voxel AS200*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



## Export File and Upload to RX Wizard

Your files are always available for download in AS Connect.

### Export .STL file(s)

- On a computer, login to your AS Connect account.
- Search for your patient name in the search bar.
- Once located, click on the patient name.
- Select the Export button in the upper right hand corner.
- Check the STL box, and uncheck the PLY box. This will save files in only an STL format.
- Click Download.
- Files will be available in your Downloads folder or other specified location.

### Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impression" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

# CARESTREAM

## Send your scan via Lab/Scanner Connection

### Connect NEOLab to your account

- Login to your CS Connect account.
- Locate the case details of the case you'd like to send us.
- Under Choose a Laboratory, in the Email field, type our address: digital@neolab.com
- We will need to verify the connection on our end, and should attend to this fairly quickly.

### Select NEOLab every time you send

- Once we verify the connection, "New England Orthodontic Lab" will be available to select in the Laboratory field.

### After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impression" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Carestream Connect*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



## Export File and Upload to RX Wizard

Your files are always available for download in Carestream Orthodontic.

### Export .STL file(s)

- On a computer, login to your Carestream account.
- Search for and select your patient. Open the Carestream Orthodontic/OMS Imaging software,
- Right click the 3D Model in the visit and select Export to STL.
- In the Save As box, select the save destination and set your file name. We recommend the Desktop and using your patient's name for the file.
- Click Save. Your files should now be available in your selected location.

### Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impression" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

# 3M / MIDMARK

## Send your scan via Lab/Scanner Connection

### Connect NEOLab to your account

- Call Midmark Technical Support at (800) 634-2249 and selection Option 3, and then Option 1.
- Ask to have NEOLab (New England Orthodontic Lab) added to your scanner. The request may take a few minutes to process.
- On your scanner, tap "Management".
- Tap "Settings", then "Labs, and then "Sync All".
- After the sync completes, tab "NEOLab" and change the status to active.

### Select NEOLab every time you send

- NEOLab / New England Orthodontic Lab will be available to select when setting up a new patient to scan.

### After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impresion" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *3M / Midmark*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



## Export File and Upload to RX Wizard

Your files are always available for download in the 3M Connection Center.

### Export .STL file(s)

- On a computer, login to your 3M Connection Center account.
- Click the Cases tab.
- Search for your patient name, and select their file.
- Select the Files button.
- Click on the hyperlinked `Open_STL_filename` link to download the files.

### Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impresion" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

**QUESTIONS?**

Give us a call at (800) 922-6365

[hello@neolab.com](mailto:hello@neolab.com)

[www.neolab.com](http://www.neolab.com)

