

SCANNER CONNECTION AND SUBMISSION GUIDE



ITERO

Send your scan via Lab/Scanner Connection

Connect NEOLab to your account

- Call iTero Support (800) 577-8767 to make the connection request.
- Provide them with our name and phone number; (800) 922-6365.
- The NEOLab connection number is 12426.

Select NEOLab every time you send

- On the Treatment Information screen, under Case Type, select iRecord.
- Under **Ship To**, select New England Orthodontic Lab.

After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impresion" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Itero MyAlignTech*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



Export File and Upload to RX Wizard

Your files are always available for download in MyItero.

Export .STL file(s)

- On a desktop, login to your MyItero account.
- In the search bar on the top left, search for your patient name.
- Locate the patient file and click on the entry.
- On the pop up menu, select "Download Scan".
- Choose the following settings:
 - Export Type: Open Shell
 - Data Format: Oriented in Occlusion
 - File Type: STL (no color)
- Click Download.
- Retrieve file from your download folder.

Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impresion" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

TRIOS

Send your scan via Lab/Scanner Connection

Connect NEOLab to your account

- Login to your 3Shape Communicate account.
- Click the "More" button, and select "Settings".
- Click "Connections", then "Labs", and then "Add".
- Type our email address (digital@neolab.com), and under results select our name: New England Orthodontic Lab
- Click Connect.
- We will need to verify the connection on our end, and should attend to this fairly quickly.

Select NEOLab every time you send

- Once we verify the connection, "New England Orthodontic Lab" will be available to select when setting up a new patient to scan.

After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impression" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Trios Communicate*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



Export File and Upload to RX Wizard

Your files are always available for download in 3Shape.

Export .STL file(s)

- On a computer, login to your Trios Communicate account.
- From the patient's page, search for your patient.
- Select Export > Scans.
- Choose the destination for your folder ; we recommend the desktop.
- Name your file and change the export type from DCM to STL.
- Click Save. Your file will be saved to your selected destination.

Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impression" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

MEDIT

Send your scan via Lab/Scanner Connection

Connect NEOLab to your account

- Login in at www.meditlink.com with an administrator account.
- Go to **Partners** on the left hand menu.
- Search for NEOLab with our name, email address, digital@neolab.com, or our address: 3 Riverside Dr, Andover, MA 01810, USA
- Locate NEOLab, and click "Request Partnership".
- We will need to verify the connection on our end, and should attend to this fairly quickly.

Select NEOLab every time you send

- Once we verify the connection, "New England Orthodontic Lab" will be available to select when setting up a new patient to scan.

After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impresion" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Medit*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



Export File and Upload to RX Wizard

Your files are always available for download in MeditLink.

Export .STL file(s)

- On a computer, login to your MeditLink account.
- Navigate to the Work Box.
- Search for your patient and select the case.
- Select the Export button in the Work File list.
- Choose your save destination and file name. We recommend the desktop and patient name.
- Choose the following settings:
 - CAD Type: 3Shape
 - Mesh Format: STL
 - Image Format: JPG
 - Combine individual Mesh: Unchecked
- Click Export.

Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impresion" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

VOXEL AS200

Send your scan via Lab/Scanner Connection

Connect NEOLab to your account

- Login to your AS Connect account on your desktop.
- Select the "My Partner" tab on the left hand side of the screen.
- Search for "NEOLab" in the search field, and click "request partnership"
- We will need to accept the request on our side, and should attend to this fairly quickly.

Select NEOLab every time you send

- Once we accept the partnership request, "New England Orthodontic Lab" will be available to select in the Laboratory field.

After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impression" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Voxel AS200*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



Export File and Upload to RX Wizard

Your files are always available for download in AS Connect.

Export .STL file(s)

- On a computer, login to your AS Connect account.
- Search for your patient name in the search bar.
- Once located, click on the patient name.
- Select the Export button in the upper right hand corner.
- Check the STL box, and uncheck the PLY box. This will save files in only an STL format.
- Click Download.
- Files will be available in your Downloads folder or other specified location.

Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impression" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

CARESTREAM

Send your scan via Lab/Scanner Connection

Connect NEOLab to your account

- Login to your CS Connect account.
- Locate the case details of the case you'd like to send us.
- Under Choose a Laboratory, in the Email field, type our address: digital@neolab.com
- We will need to verify the connection on our end, and should attend to this fairly quickly.

Select NEOLab every time you send

- Once we verify the connection, "New England Orthodontic Lab" will be available to select in the Laboratory field.

After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impression" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *Carestream Connect*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



Export File and Upload to RX Wizard

Your files are always available for download in Carestream Orthodontic.

Export .STL file(s)

- On a computer, login to your Carestream account.
- Search for and select your patient. Open the Carestream Orthodontic/OMS Imaging software,
- Right click the 3D Model in the visit and select Export to STL.
- In the Save As box, select the save destination and set your file name. We recommend the Desktop and using your patient's name for the file.
- Click Save. Your files should now be available in your selected location.

Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impression" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

3M / MIDMARK

Send your scan via Lab/Scanner Connection

Connect NEOLab to your account

- Call Midmark Technical Support at (800) 634-2249 and selection Option 3, and then Option 1.
- Ask to have NEOLab (New England Orthodontic Lab) added to your scanner. The request may take a few minutes to process.
- On your scanner, tap "Management".
- Tap "Settings", then "Labs, and then "Sync All".
- After the sync completes, tab "NEOLab" and change the status to active.

Select NEOLab every time you send

- NEOLab / New England Orthodontic Lab will be available to select when setting up a new patient to scan.

After scanning, complete your script on RX Wizard

- Keep in mind, we don't look at received scans until we have an accompanying script through RX Wizard.
- Create your script as usual, and in the "Impresion" section choose *Digital*. In the "Files Sent Via" dropdown menu, select *3M / Midmark*.
- Continue your script to completion. When we've acknowledged your script, you will receive an email confirmation and your case status will change to "In Production".



Export File and Upload to RX Wizard

Your files are always available for download in the 3M Connection Center.

Export .STL file(s)

- On a computer, login to your 3M Connection Center account.
- Click the Cases tab.
- Search for your patient name, and select their file.
- Select the Files button.
- Click on the hyperlinked `Open_STL_filename` link to download the files.

Upload file(s) to RX Wizard

- Create your script as usual on RX Wizard.
- Drag and drop your downloaded file to the "Upload Attachments" section.
- In the "Impresion" section, choose *Digital*, and in the "Files Sent Via" dropdown menu, choose *Sharefile*.

QUESTIONS?

Give us a call at (800) 922-6365

hello@neolab.com

www.neolab.com

